

Dr. Arun Narang Dentistry Professional Corporation

W e l c o m e

PATIENT NAME: MR./MISS/MRS./MS./DR./CHILD

Today's DATE: \_\_\_\_\_

DATE OF BIRTH (DAY/MONTH/YEAR): \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

DRIVER'S LICENCE #: \_\_\_\_\_

EMAIL: \_\_\_\_\_

S.I.N #: \_\_\_\_\_

PARENT/GUARDIAN OF PATIENT: MR./MISS/MRS./MS./DR.

ADDRESS (HOME):  
\_\_\_\_\_  
\_\_\_\_\_

PHONE #: H#: \_\_\_\_\_ W#: \_\_\_\_\_ C#: \_\_\_\_\_

**EMPLOYER:**

\_\_\_\_\_  
\_\_\_\_\_

BUSINESS ADDRESS :

\_\_\_\_\_  
\_\_\_\_\_

PHONE: \_\_\_\_\_

Email: \_\_\_\_\_

OCCUPATION: \_\_\_\_\_

**WHO REFERRED YOU TO OUR OFFICE?**

Another Patient, Friend  
Name: \_\_\_\_\_

Another Patient, Relative  
Name: \_\_\_\_\_

Doctor's Office

Yellow Pages

Newspapaer

Mailers/flyers

Billboard

Rogers TV

Elevate Magazine

Website

Other \_\_\_\_\_

**IF MARRIED: (for contact information)**

SPOUSE'S/PARTNER'S NAME: \_\_\_\_\_ DATE OF BIRTH (DAY/MONTH/YEAR): \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

DRIVER'S LICENCE #: \_\_\_\_\_

ADDRESS (HOME):  
\_\_\_\_\_  
\_\_\_\_\_

PHONE #: H#: \_\_\_\_\_ W#: \_\_\_\_\_ C#: \_\_\_\_\_

**DENTAL INSURANCE INFORMATION:**

**PRIMARY INSURANCE INFORMATION:**

Insured's Name: \_\_\_\_\_ Insured's Employer: \_\_\_\_\_

Insurance Company: \_\_\_\_\_ Policy #: \_\_\_\_\_

Certificate or I.D. #: \_\_\_\_\_ Phone: \_\_\_\_\_

**SECONDARY INSURANCE INFORMATION:**

Insured's Name: \_\_\_\_\_ Insured's Employer: \_\_\_\_\_

Insurance Company: \_\_\_\_\_ Policy #: \_\_\_\_\_

Certificate or I.D. #: \_\_\_\_\_ Phone: \_\_\_\_\_

Dr. Arun Narang Dentistry Professional Corporation  
**PATIENT MEDICAL HISTORY QUESTIONNAIRE**

**MEDICAL ALERT(S):**

**IN CASE OF EMERGENCY, WE SHOULD NOTIFY:**

NAME: \_\_\_\_\_

DAY-TIME PHONE: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_

ALTERNATE PHONE: \_\_\_\_\_

NAME OF FAMILY DOCTOR: \_\_\_\_\_ PHONE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NAME OF MEDICAL SPECIALIST: \_\_\_\_\_

AREA OF SPECIALTY: \_\_\_\_\_ PHONE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

**The following information is required to enable us to provide you with the best possible dental care. All information is strictly private, and is protected by doctor-patient confidentiality. The dentist will review the questions and explain any that you do not understand. Please fill in the entire form.**

1. Are you being treated for any medical condition at the present or have you been treated within the past year? If so, why?  
 Yes  No  Not Sure/Maybe

2. When was your last medical check-up? \_\_\_\_\_

3. Has there been any change in your general health in the past year? If yes, please explain.  
 Yes  No  Not Sure/Maybe

4. Are you taking any medications, non-prescription drugs or herbal supplements of any kind? If yes, please list.  
 Yes  No  Not Sure/Maybe

5. Do you have any allergies? If you answered yes, please list using the categories below:  
 Yes  No  Not Sure/Maybe  
A) Medications (Penicillin, Codeine, ASA, ...etc)  
B) Latex/rubber products  
C) Other (e.g. hayfever, foods)

6. Have you ever had a peculiar or adverse reaction to any medicines or injections? If yes, please explain.  
 Yes  No  Not Sure/Maybe

7. Do you have or have you ever had asthma?  Yes  No  Not Sure/Maybe

MEDICAL QUESTIONNAIRE CONTINUED:

8. Do you have or have you ever had any heart or blood pressure problems?  Yes  No  Not Sure/Maybe

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9. Do you have or have you ever had a replacement or repair of a heart valve, an infection of the heart (i.e. infective endocarditis), a heart condition from birth (i.e. congenital heart disease) or a heart transplant?  Yes  No  Not Sure/Maybe

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10. Do you have a prosthetic or artificial joint?  Yes  No  Not Sure/Maybe

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11. Do you have any conditions or therapies that could affect your immune system, e.g. leukemia, AIDS, HIV infection, radiotherapy, chemotherapy?  Yes  No  Not Sure/Maybe

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12. Have you ever had hepatitis, jaundice or liver disease?  Yes  No  Not Sure/Maybe

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13. Do you have a bleeding problem or bleeding disorder?  Yes  No  Not Sure/Maybe

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14. Have you ever been hospitalized for any illnesses or operations? If yes, please explain.  Yes  No  Not Sure/Maybe

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15. Do you have or have you ever had any of the following? Please check.

- |  |  |                                       |  |  |   |
|--|--|---------------------------------------|--|--|---|
| <input type="checkbox"/> chest pain, angina  | <input type="checkbox"/> rheumatic fever       | <input type="checkbox"/> pacemaker    | <input type="checkbox"/> steroid therapy | <input type="checkbox"/> seizures (epilepsy)     | <input type="checkbox"/> osteoporosis medications |
| <input type="checkbox"/> heart attack        | <input type="checkbox"/> mitral valve prolapse | <input type="checkbox"/> lung disease | <input type="checkbox"/> diabetes        | <input type="checkbox"/> kidney disease          | (e.g. Fosamax, Actonel)                           |
| <input type="checkbox"/> stroke              | <input type="checkbox"/> heart murmur          | <input type="checkbox"/> tuberculosis | <input type="checkbox"/> stomach ulcers  | <input type="checkbox"/> thyroid disease         |   |
| <input type="checkbox"/> shortness of breath |  | <input type="checkbox"/> cancer       | <input type="checkbox"/> arthritis       | <input type="checkbox"/> drug/alcohol dependency |   |
- 

16. Are there any conditions or diseases not listed above that you have or have had? If so, what?  Yes  No  Not Sure/Maybe

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17. Are there any disease or medical problems that run in your family? (e.g. diabetes, cancer or heart disease)  Yes  No  Not Sure/Maybe

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18. Do you smoke or chew tobacco products?  Yes  No  Not Sure/Maybe

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19. Are you nervous during dental treatment?  Yes  No  Not Sure/Maybe

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20. **For Women only:** Are you breastfeeding or pregnant? If pregnant, what is the expected delivery date?  Yes  No  Not Sure/Maybe

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**To the best of my knowledge, the above information is correct::**

PATIENT/PARENT/GUARDIAN SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DENTIST SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DENTIST'S NOTES:

# PATIENT DENTAL DATA

## HISTORY WITH PREVIOUS DENTIST:

Previous DENTIST: \_\_\_\_\_

Address/Phone #: \_\_\_\_\_ Date of Last Visit: \_\_\_\_\_

Last Dental X-RAYS: DATE: \_\_\_\_\_ Type of X-rays taken: \_\_\_\_\_

Date of Last Dental Cleaning: \_\_\_\_\_ # of Cleanings per year: \_\_\_\_\_

Frequency of brushing: \_\_\_\_\_ /day Frequency of flossing: \_\_\_\_\_ /day Other Hygiene aids: \_\_\_\_\_

Reason why you left your previous dentist: \_\_\_\_\_

## DENTAL CONDITION:

1. What is your chief complaint about your teeth?

\_\_\_\_\_

2. How would you like us to help you?

\_\_\_\_\_

3. Are you experiencing any discomfort or pain at this time?

4. Are you satisfied with the appearance of your teeth?

5. Are you able to eat and chew foods satisfactory?

6. Do you have headaches, ear aches or neck pain?

7. Do you have any problems with your jaw joints?

8. Do you have any problems with your bite?

9. Have you had serious trouble associated with previous dental treatment?

If yes, please explain: \_\_\_\_\_

## Please indicate any of the following conditions which apply to your dental health status:

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Early tooth decay           | <input type="checkbox"/> Periodontal disease (pyorrhea)                  | <input type="checkbox"/> Orthodontic Treatment           |
| <input type="checkbox"/> TMJ, TMD, Jaw Joint problem | <input type="checkbox"/> Crowns &/or bridges                             | <input type="checkbox"/> Remeovable partial denture      |
| <input type="checkbox"/> Loose Teeth                 | <input type="checkbox"/> Sensitive teeth                                 | <input type="checkbox"/> Swelling on gum                 |
| <input type="checkbox"/> Difficulty opening widely   | <input type="checkbox"/> Pain in jaw joint                               | <input type="checkbox"/> Ear problems or ringing         |
| <input type="checkbox"/> Nightguard, retainer        | <input type="checkbox"/> Clenching, grinding of teeth                    | <input type="checkbox"/> Sore Teeth                      |
| <input type="checkbox"/> Periodontal Surgery         | <input type="checkbox"/> "Novocaine" or any anaesthetic adverse reaction | <input type="checkbox"/> Premedication required (by Dr.) |
| <input type="checkbox"/> Root canals                 | <input type="checkbox"/> Bleeding gums                                   | <input type="checkbox"/> Other (please explain)          |

DDS Notes: \_\_\_\_\_

## RESPONSIBILITY AND CONSENT:

I hereby authorize and request the performance of dental services for myself or for: \_\_\_\_\_

I also give my consent to any advisable and necessary dental procedures, medications or anaesthetic to be administered by the attending dentist or by his supervised staff for diagnostic purposes or dental treatment.

These records may include study models, photographs and x-rays, which may be used for dental education and used in dental publications.

I understand and acknowledge that I am financially responsible for the services provided for myself or the above named, regardless of insurance coverage.

I also understand that the treatment estimate presented to me is only an estimate. Occasionally, additional treatment and its fee.

I believe the information given in the six pages of this medical and dental history to be true to the best of my knowledge.

Signature of Patient or Guardian: \_\_\_\_\_

Signature of DDS: \_\_\_\_\_

Date: \_\_\_\_\_

## INFORMATION FOR PATIENTS

Dr. Arun Narang and his professional associates provide professional dental services on behalf of Dr. Arun Narang Dentistry Professional Corporation ("Narang PC"). Veenarun Health Facility Ltd operated by members of Dr. Narang's family under a cost sharing arrangement with Narang PC. Although Veenarun is not a health profession corporation, all dental hygiene services are provided under the clinical supervision of Dr. Arun Narang and his professional associate.

# Dr. Arun Narang Dentistry Professional Corporation

## PATIENT PRIVACY CONSENT FORM

### For Collection, Use and Disclose of Personal Information

Privacy of your personal information is an essential part of our office providing you with quality care. We understand the importance of protecting your personal information. We are committed to collection, using and disclosing your personal information responsibly. We also try to be as open and transparent as possible about the way we handle your personal information. It is important to us to provide this service to our patients.

In this office, the Privacy Information Officer is: Dr Arun K. Narang

All staff members who come in contact with your personal information are aware of the sensitive nature of the information that you have disclosed to us. They are all trained in the appropriate uses and protection of your information.

In this consent form, we have outlined what our office is doing to ensure that:

- Only necessary information is collected about you
- We only share your information with your consent
- Storage, retention and destruction of your personal information complies with existing legislation and privacy protocols
- Our privacy protocols comply with privacy legislation, standards of our regulatory body and the law

Please do not hesitate to discuss our office policies with Dr. Arun Narang or any member of our team by surface mail/fax/email. Please be assured that every staff person in our office is committed to ensuring that you receive the best quality care.

### How our office collects, uses and discloses patients' personal information:

Our office understands the importance of protecting your personal information. To help you understand how we are doing that, we have outlined below how our office is using and disclosing your information.

This office will collect, use and disclose information about you for the following purposes:

- To deliver safe and efficient patient care
- To identify and to ensure continuous high quality service
- To assess your health needs
- To provide health care
- To advise you of treatment options to enable us to contact you
- To establish and maintain communication with you
- To offer and provide treatment, care and services
- To communicate with other treating health-care providers, including specialists and referring doctors
- To allow us to maintain communication and contact with you to distribute health-care information and to book and confirm appointments
- To allow us to efficiently follow-up for treatment, care and billing
- For teaching and demonstrating purposes on an anonymous basis
- To complete and submit claims for third party adjudication and payment
- To comply with legal and regulatory requirements, including the delivery of patients' charts and records to governing bodies in a timely fashion, when required, according to the provisions of the Regulated Health Professions Act
- To comply with agreements/undertakings entered into voluntarily by the member with governing bodies, including the delivery and/or review of patients' charts and records in a timely fashion for regulatory and monitoring purposes
- To allow potential purchasers, practice brokers or advisors to conduct an audit in preparation for a practice sale
- To deliver your charts and records to the office's insurance carrier to enable the insurance company to assess liability and quantify damages, if any
- To prepare materials for the Health Professions Appeal and Review Board (HPARB)
- To invoice for goods and services
- To process credit card payments
- To collect unpaid accounts
- To assist this office to comply with all regulatory requirements
- To comply generally with the law

By signing the consent section of the Patient Consent Form, you have agreed that you have given your informed consent to the collection, use and/or disclosure of your personal information for the purposes that are listed. If a new purpose arises for the use and/or disclosure of your personal information, we will seek your approval in advance.

**CONTINUED:**

Our office will not under any conditions supply your insurer with your confidential medical history. In the event this kind of a request is made, we will forward the information directly to you for review, and for your specific consent. When unusual requests are received, we will contact you for permission to release such information. We may also advise you if such a release is inappropriate.

I have reviewed the above information that explains how your office will use my personal information, and the steps your office is taking to protect my information.

I know that your office has a Privacy Code, and I can as to see the Code at any time.

I agree that Dr. Arun Narang Dentistry Professional Corporation can collect, use and disclose personal information about \_\_\_\_\_ as set out above in the information about the office's privacy policies.

**Questions.** If you have any questions, please contact the Privacy Officer Dr. Arun Narang at 905-897-1166 ext 56.

"I acknowledge that I have received the full Privacy Notice."

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Name (print)

Signature

Date

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Witness (print)

Signature

Date

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# Dr. Arun Narang Dentistry Professional Corporation

## FINANCIAL ARRANGEMENTS

### WELCOME TO OUR PRACTICE!

We would like to introduce you to our practice philosophy and commitment, which is shared by every member of our friendly and professional dental team. We offer our assurance of cleanliness and your safety, cutting edge technology, a relaxed and caring environment, with a dental team that is unconditionally dedicated to caring for our patients with the highest of quality and comfort. After all... "teeth are for a lifetime and deserve the best possible care."

### FINANCIAL ARRANGEMENTS

We charge our fees according to the current Ontario Dental Association Fee Guide.

### OPTIONS:

Please circle:

A)

1. CASH

2. VISA, MasterCard, AMEX # \_\_\_\_\_ expiry date: \_\_\_\_\_

3. INTERAC

4. CHEQUE (accompanied with SIN #, Driver's License & Credit Card back up)

B)

I wish to apply for your in-office **FUNDING PLAN (Medi-card or Care Credit)**; I understand that upon approval, I will make 12 equal monthly payments.

I understand that I am responsible for the payment of my dental treatment, at the time service is rendered, regardless of insurance coverage, including any legal or other costs incurred in the collection of this account, if it becomes delinquent.

\_\_\_\_\_ Date

\_\_\_\_\_ Signature

\_\_\_\_\_ Staff Member

\*Please note **5% Pre-payment** courtesy is applied to your account when major; implant and cosmetic services are not covered by insurance and paid in full when scheduling the appointment. (At least 2 business days prior to appointment)

\*Also note a **2% interest charge** per month is applied on overdue accounts (over 30 days). A \$30.00 service charge is applied on any **NSF/Returned Cheques**.

### FINANCIAL POLICY FOR ASSIGNMENT PA-

Please check the two boxes below:

"**I have dental insurance and would like you to bill my insurance directly...**" If you have dental insurance and your policy does not cover a procedure at 100%, you are responsible to pay any known differences, such as: deductible, fee guide differences, co-payments...etc. The differences are to be paid on the day of treatment. It is your responsibility to establish what percentage of the proposed treatment is covered by your dental plan. Your insurance company will only give our office basic information. If you, the patient, receives the insurance payment you will promptly bring it in and sign it over.

"**Please bill me for any unknown differences that may occur...**" I will pay known differences on the day of treatment.

\_\_\_\_\_ Date

\_\_\_\_\_ Signature

\_\_\_\_\_ Staff Member

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# Dr. Arun Narang Dentistry Professional Corporation CANCELLATION POLICY

## RESTORATIVE AND HYGIENE APPOINTMENTS

We ask for at least 48 hours advance notice for cancelling or rescheduling an appointment; otherwise, a \$50.00 & UP fee may be assessed to your account.

**Note:**All cancellation fees must be paid prior to scheduling another appointment.

The treatment that is planned for you is specific to you. It is important for you to keep the scheduled dates and times to properly complete your treatment. A broken appointment is a loss to three parties- the patient who missed the valuable time, the patient who could have taken the valuable time; and the doctor who was fully staffed and prepared for the appointment.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## ACKNOWLEDGEMENT AND RELEASE

### Insurance

We provide services for our patients with the understanding that they are responsible for payment in accordance with our financial policy. We will prepare and submit forms and reports to assist you in obtaining maximum benefits available, however the dentist's treatment recommendations or fees are not affected by the presence or absence of insurance benefits. Treatment recommendations are based on your dental needs and desires and are not a reflection of your dental benefits. Your dental benefits are a contract between you, your employer and the insurance company, therefore we do not confirm insurance eligibility or predetermine recommended treatment. We are not preferred providers or members or have any association with any insurance organizations.

### Collections

In the event the balance becomes more than 60 days overdue, billing may be turned over to an outside collection agency. The responsible party listed above agrees to pay interest, collection and other legal expenses related to collection of fees owed. Waiver of any breach of any time or condition shall not constitute a waiver of any further term or condition.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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